



## **Cyber Security Policy**

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## **1. Policy brief & purpose**

The Trust cyber security policy outlines our guidelines and provisions for preserving the security of our data and technology infrastructure.

The more we rely on technology to collect, store and manage information, the more vulnerable we become to severe security breaches. Human errors, hacker attacks and system malfunctions could cause great financial damage and may jeopardise our company's reputation.

For this reason, we have implemented a number of security measures. We have also prepared instructions that may help mitigate security risks. We have outlined both provisions in this policy.

## **2. Scope**

This policy applies to all our employees, contractors, trustees, volunteers and anyone who has permanent or temporary access to our systems and hardware. The expectations within this policy also apply to our pupils, who will learn about cyber security through their e-safety lessons and as-required reminders from staff.

## **3. Policy elements**

### **Confidential data**

The trust's confidential data is secret and valuable. Common examples are:

- Unpublished financial information
- Data of staff/pupils/partners/vendors
- Patents, formulas or new technologies
- Staff/pupil/customer lists (existing and prospective)

All employees are obliged to protect this data.

### **Protect personal and company devices**

When employees use their digital devices to access company emails or accounts, they introduce security risk to our data. We advise our employees to keep both their personal and company-issued computer, tablet and mobile phone secure. They can do this if they:

- Keep all devices password protected.
- Choose and upgrade a complete antivirus software.
- Ensure they do not leave their devices exposed or unattended.
- Install security updates of browsers and systems monthly or as soon as updates are available.
- Log into company accounts and systems through secure and private networks only.

We also advise our employees to avoid accessing internal systems and accounts from other people's devices and not to lend their own device to others.

They should follow instructions to protect their devices and refer to our IT Team if they have any questions.

## **Keep emails safe**

Emails often host scams and malicious software (e.g. worms.) To avoid virus infection or data theft, we instruct employees to:

- Avoid opening attachments and clicking on links when the content is not adequately explained (e.g. “watch this video, it’s amazing.”)
- Be suspicious of clickbait titles (e.g. offering prizes, advice.)
- Check email and names of people they received a message from to ensure they are legitimate.
- Look for inconsistencies or give-aways (e.g. grammar mistakes, capital letters, excessive number of exclamation marks.)

If an employee isn’t sure that an email they received is safe, they can refer to our IT Team.

## **Manage passwords properly**

Password leaks are dangerous since they can compromise our entire infrastructure. Not only should passwords be secure so they won’t be easily hacked, but they should also remain secret. For this reason, we advise our employees to:

- Choose passwords with at least eight characters (including capital and lower-case letters, numbers and symbols) and avoid information that can be easily guessed (e.g. birthdays.)
- Remember passwords instead of writing them down. If employees need to write their passwords, they are obliged to keep the paper or digital document confidential and destroy it when their work is done.
- Exchange credentials only when absolutely necessary. When exchanging them in-person isn’t possible, employees should prefer the phone instead of email, and only if they personally recognise the person they are talking to.

## **Transfer data securely**

Transferring data introduces security risk. Employees must:

- Avoid transferring sensitive data (e.g. customer information, employee records) to other devices or accounts unless absolutely necessary. When mass transfer of such data is needed, we request employees to ask our IT Team for help.
- Share confidential data over the company network/system and not over public Wi-Fi or private connection.
- Ensure that the recipients of the data are properly authorised people or organisations and have adequate security policies.
- Report scams, privacy breaches and hacking attempts

Our IT Team need to know about scams, breaches and malware so they can better protect our infrastructure. For this reason, we advise our employees to report perceived attacks, suspicious emails or phishing attempts as soon as possible to our specialists. Our IT Team must investigate promptly, resolve the issue and send a companywide alert when necessary.

Our IT Team are responsible for advising employees on how to detect scam emails. We encourage our employees to reach out to them with any questions or concerns.

#### **Additional measures**

To reduce the likelihood of security breaches, we also instruct our staff to:

- Turn off their screens and lock their devices when leaving their desks.
- Report stolen or damaged equipment as soon as possible to IT Team
- Change all account passwords at once when a device is stolen.
- Report a perceived threat or possible security weakness in company systems.
- Refrain from downloading suspicious, unauthorised or illegal software on their company equipment.
- Avoid accessing suspicious websites.

We also expect our staff to comply with our social media and internet usage policy. Our IT Team should:

- Install firewalls, anti-malware software and access authentication systems.
- Arrange for security training to all employees.
- Inform employees regularly about new scam emails or viruses and ways to combat them.
- Investigate security breaches thoroughly.
- Follow this policies provisions as other employees do.

#### **4. Remote employees**

Remote employees must follow this policy's instructions too. Since they will be accessing our company's accounts and systems from a distance, they are obliged to follow all data encryption, protection standards and settings, and ensure their private network is secure. We encourage them to seek advice from our IT Team.

#### **5. Training**

We train all staff annually in the NCSC training and as part of the induction process. Staff also have access to ongoing cyber security training via Microsoft Learn and our chosen online CPD platform Flick Learning.

## APPENDIX 1: POLICY HISTORY

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